



Algos Behavioral Health Services, Inc.

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Karri Lusk, Psy.D.
Sean Connolly, Ph.D.
Sandy Zamora, LPC-S

Behavioral Health Evaluation for Spinal Surgery Candidates

You have been referred by your pain management physician for a Behavioral Health Assessment (BHA) as part of evaluating your candidacy for a dorsal column stimulator, spinal cord stimulator, intrathecal pump, or spinal surgery.

This is a routine step for individuals having these procedures. Such treatment options are invasive medical procedures and frequently require a Behavioral Health Assessment. This step will assist your physician in selecting the preferred treatment procedure, maximizing recovery, and predicting potential surgical outcomes. Insurance companies require such a BHA to assist the physician in determining that this is an appropriate procedure for your pain treatment. The purpose of this assessment is to identify and evaluate possible risk factors that may predict a successful or unsuccessful outcome to this procedure. Since your physician is considering a major procedure for the treatment of your chronic pain, every effort is made to make the best clinical judgment for its effectiveness. Research has shown that there are some medical, psychosocial and emotional risk factors that may predict an unsuccessful outcome. This BHA will help to determine the presence of any of these risk factors so appropriate treatments can be identified and implemented before and after you undergo the proposed surgery. Thus, it will help your physician make a more informed clinical decision about this step in the treatment of your chronic pain.

The BHA will consist of a clinical interview including a review of medical history and past life experiences, completion of some informational checklists and psychological testing instruments. You will have the opportunity to discuss with the psychologist/clinical associate any concerns you may have, and medical questions will be conveyed to the physician and his/her medical team. This BHA may take 3-4 hours to complete. Some of the paperwork can be completed at home prior to the appointment in order to facilitate the process. The extent of the assessment and what instruments will be administered depends on what the insurance company has requested and/or approved. The psychologist/clinical associate will utilize standard professional guidelines to assist with the clinical judgment and determination of your candidacy for this surgery. Every effort will be made to complete the assessment as efficiently as possible. Feel free to ask the clinician any questions you have about these psychological procedures.

ALGOS BEHAVIORAL HEALTH SERVICES, INC.
NEW PATIENT INFORMATION RECORD

| | | | |
|--|---|-----------------------------------|------|
| Today's Date: | | Referred By: | |
| Patient Full Legal Name: | | | |
| Date of Birth: / / | Age: | Male / Female (circle one please) | |
| SSN: / / | Marital Status: Single / Married / Divorced / Separated / Widowed | | |
| Address (physical): | | Drivers License#: | |
| City: | State: | Zip Code(9 digits): | |
| Home Phone: () | Cell Phone: () | Work: () | EXT# |
| Can confidential messages (i.e., appointment reminders) be left on your answering machine or voicemail? | | | |
| <input type="checkbox"/> YES <input type="checkbox"/> NO If yes, which is best: cell / home / work | | | |
| Email Address: | | | |
| Employer's Name: | | Occupation: | |
| Address: | City: | State: | Zip: |

PRIMARY INSURANCE

Please be sure to write down policy holder's information if you are not the policy holder

| | |
|--|---|
| Name Of Primary Insurance: | Phone # <i>(Located on the back of card)</i> |
| Subscriber ID#: | Group # : |
| Name of Policy Holder: | DOB: |
| Insured's Address: | <input type="checkbox"/> same as patient |
| City: | State: Zip Code(9 digits): |
| Policy Holder's Employer: | |
| Patient Relationship to Policy Holder: SELF / SPOUSE / CHILD / PARTNER | |

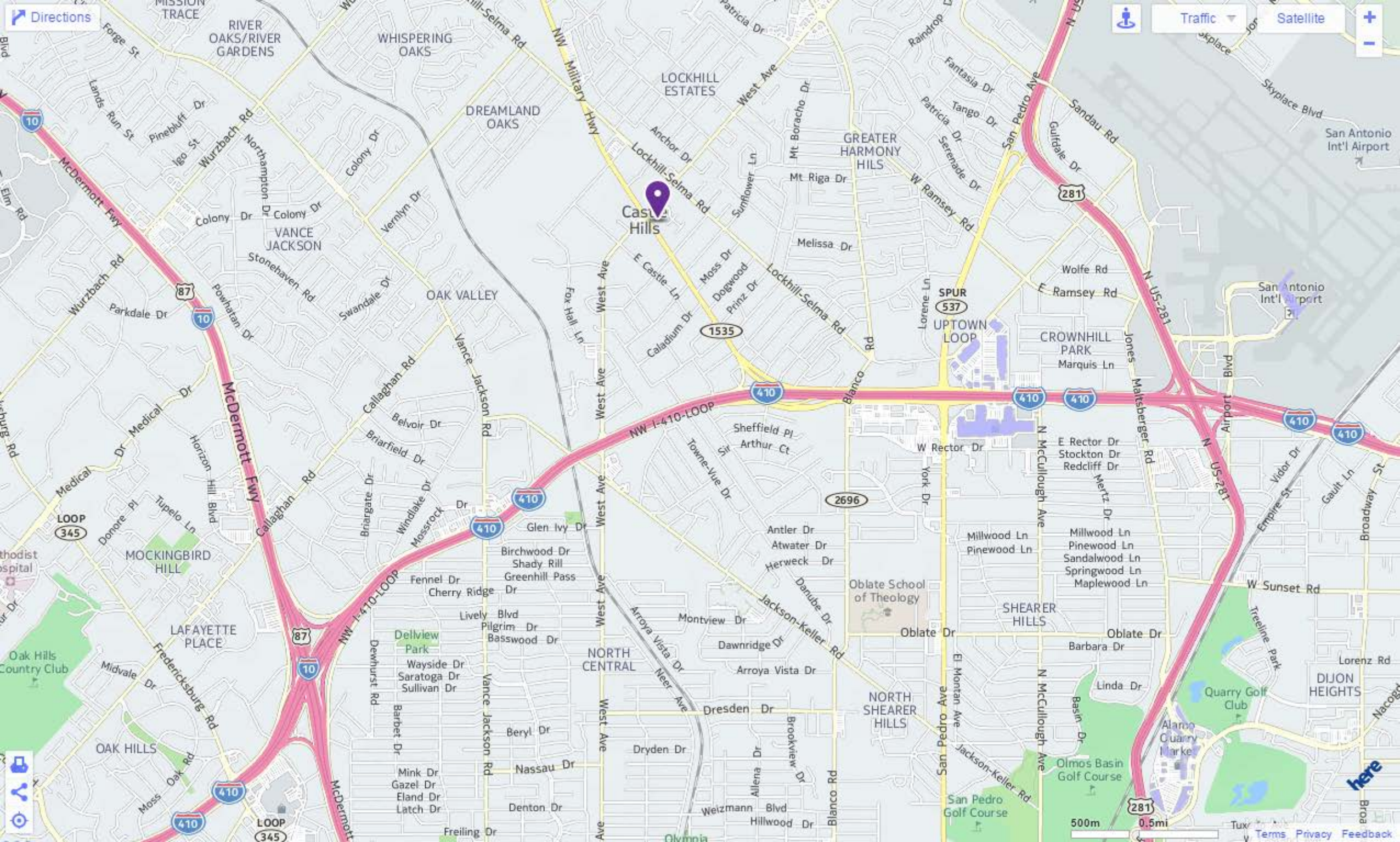
SECONDARY INSURANCE

Please be sure to write down policy holder's information if you are not the policy holder

| | |
|--|--|
| Name Of Secondary Insurance: | Phone # <i>(Located on the back of your card):</i> |
| Subscriber ID#: | Group # : |
| Name of Policy Holder: | DOB: |
| Insured's Address: | <input type="checkbox"/> same as patient |
| City: | State: Zip Code(9 digits): |
| Policy Holder's Employer: | |
| Patient Relationship To Insured: SELF / SPOUSE / CHILD / PARTNER | |

EMERGENCY CONTACT PERSON

| | | | |
|-----------------|--|------|--|
| Name: | Relationship: Spouse / Brother / Sister / Mother / Father / Other: | | |
| Home Phone: () | Work Phone: () | EXT: | |



Directions



Traffic

Satellite



Castle Hills

San Antonio Int'l Airport

San Antonio Int'l Airport

here

500m 0.5mi

Terms Privacy Feedback

ALGOS BEHAVIORAL HEALTH SERVICES, INC.

Financial Policy

Thank you for choosing Algos Behavioral Health Services, Inc. as your mental health care provider. The following is a summary of our financial policies. Please read the information carefully and sign or initial where noted below. We must obtain a copy of your driver's license and a current, valid insurance card. Failure to provide a current, valid insurance card and/ or information prior to your visit will result in payment due in full at the time of visit.

Initial below please:

- _____ 1. **PAYMENTS. All applicable fees, deductibles, coinsurance, or co-pays must be paid at the time of your appointment.**
Initial We accept cash or credit card (Visa, MasterCard, or Discover). Unpaid accounts may be referred to an outside collection agency.
- _____ 2. **CANCELLATIONS.** To reserve the hour of the clinician's time, we request a credit card to assure you of the availability of the
Initial doctor. There is a fee of **\$50.00** for a missed appointment or late cancellation. You can avoid this charge if you cancel 24 or more hours prior to the appointment. Your insurance carrier will not cover this fee.
_____ ** When applicable, for individuals scheduled for a testing appointment – you will be charged **\$50.00** for every hour of testing that is missed or not cancelled within 24 hours. For example, if you are scheduled for 3 hours of testing, and you cancel or do not show for that appointment time, you will be charged \$150.
- _____ 3. **CHANGE OF INFORMATION.** You are responsible to provide us with any change regarding your address, phone number or
Initial insurance information as soon as possible.
- _____ 4. **PRIVATE INSURANCE AUTHORIZATION AND INFORMATION RELEASE.**
Initial I, the undersigned, authorize payment of mental health benefits to Algos Behavioral Health Services, Inc for any services rendered. **I understand that I am financially responsible for any amount not covered by my insurance policy including but not limited to co-payments, co-insurance and deductibles.** Any payments denied by the insurance company will be forwarded to the undersigned, and the undersigned will be held responsible for payment. I also authorize Algos Behavioral Health Services, Inc to release to my insurance company any information concerning health care, diagnosis or treatment provided to me. This information will be used only for the purpose of evaluating and administering claims of benefits.
- _____ 5. **POTENTIAL NON COVERAGE**
Initial Although other medical services may be covered by your insurance, this psychological service may not be covered and, in that case, you will be fully responsible for the entire amount. If the clinician is *out-of-network* with your insurance policy, you will be required to pay the full amount of the service rendered. We will NOT file claims for out-of-network services.
- _____ 6. **NON-COMPLIANCE.** We reserve the right to discontinue care with you for non-compliance with any of the above
Initial policies.
- _____ 7. The undersigned agrees that in the event of **default in payment** or if the account is placed with a collection agency for
Initial collection, he/she is responsible for reasonable attorney's fees, miscellaneous costs of collection, collection agency fees, and court costs, at the interest rate of 18% per annum.

**For all services rendered to minor patients, the adult accompanying the patient, or the policy holder, is responsible for payment.*

I have read and understand the financial policy of the practice and I agree to be bound by its terms. I also understand and agree that such terms may be amended from time to time by the practice.

X _____
Signature of Patient OR Responsible Party if a Minor

Date: _____

Printed Patient Name

I WILL NOT BE USING INSURANCE FOR THIS SERVICE AND WILL PROVIDE ANOTHER FORM OF PAYMENT.

SIGNED: _____

DATE: _____

Behavioral Health Assessment

Name: _____

Age: _____

Today's Date: _____

Reason for Referral? Stimulator Implant Intrathecal Pump Spinal Surgery
 Depression/mood concerns Pain Management

Referring physician: _____

History of Pain

Was pain caused by injury? If so, when and how were you injured? _____

Medical Treatment for Pain

Surgery related to pain? _____ When & what type? _____

Outcome? _____

Steroid injections _____; Trigger point injections _____; Physical therapy _____;
Chiropractor _____; Acupuncture _____; Massage therapy _____; Water therapy _____;
Nerve Blocks _____; Radio frequency _____; Medications _____; TENS unit _____;
Other procedures? _____

Current pain medications: _____

Level of relief: poor (0%) _____ fair _____ moderate _____ good _____ very good (100%) _____

Psychological Pain Management Strategies

Have you used relaxation techniques? _____ Biofeedback Therapy _____

Clinical Hypnosis _____ Pain Management Psychotherapy _____ Pain Groups _____

Yoga _____ Other _____

Were these strategies helpful? _____

Other Medical Problems

High blood pressure _____ High Cholesterol _____ Diabetes _____ Heart problems _____

Migraines _____ CRPS/RSD _____ Fibromyalgia _____ Arthritis _____ Stroke _____

Hypothyroidism _____ COPD _____ Sleep apnea _____ Memory problems _____

Other conditions _____

Other injuries, surgeries, accidents: _____

Have you ever had a head injury or concussion? _____ Details - _____

Pain Location/Intensity

Where is most of your pain localized? Lower back ___ upper back/neck ___ mid-back ___
right leg ___ left leg ___ both legs and feet ___ left arm ___ right arm ___
right shoulder ___ left shoulder ___ head ___ tailbone ___ headaches ___ hips ___

On a scale of 0 to 10, (0 being no pain, 10 being the worst pain imaginable) what level is your pain: Most of the time? ___ On a good day? ___ On the worst day? ___ Today? ___
The pain is most intense – When you get up in the morning? ___ As the day progresses? ___
Afternoon/Evening? ___ No change during the day? ___

Factors Influencing Pain

What *aggravates* your pain? movement ___ activity ___ standing ___ sitting ___
walking ___ lying down ___ weather changes ___ stress ___ conflict ___
Other _____

What *alleviates* your pain? inactivity ___ resting ___ lying down ___ walking ___
massage ___ medication ___ stretching ___ exercise ___ relaxation ___ sleeping ___
changing posture/position ___ ice ___ heat ___ other _____

Level of Activity

Currently employed? _____ **OR** When were you last employed? _____

Daily activity? _____

Are you awake most of the day? _____ Time spent in bed during the day? _____

Do you do household chores? cook meals ___ dishwashing ___ laundry ___ fold clothes ___
yard work ___ dust ___ vacuum ___ dust ___ sweep ___ repairs ___ care for children ___

Current level of functioning as compared to before injury/onset of pain?

60% ___ 50% ___ 40% ___ 30% ___ 20% ___ 10% ___ 5% ___

How do you spend most of your time? _____

TV ___ Reading ___ Playing games/puzzles ___ Computer ___ School ___ Volunteer ___

Hobbies ___ Distractions ___ Other: _____

Sleep Patterns: Limited sleep _____ No sleep problems _____
Excessive sleep _____ Sleep during the day _____
No sleep _____ Interrupted sleep _____
Use of sleep meds. _____

Comments: _____

How does sleep deprivation affect you? _____

Personal and Social History

With whom are you living? _____ How long have you been married? _____

Do you have children? _____ How many & ages? _____

Any other info. on family life? _____

Birthplace: _____ Where have you lived most of your life? _____

Family of origin - How many **total children** in your family growing up? _____

Where did you fit in the birth order? # _____ How was family life? _____

Abuse or trauma? _____

Education and Work History

How far did you go in formal school? _____ City/State? _____

How did you do in school? _____

College Experience? _____

Vocational Training? _____

What kind of work have you done? _____

How long have you been out of work? _____

Have you been able to return to work? _____

Work/Career concerns? _____

Psychological Functioning

How are you doing emotionally? _____

Depression _____; Anxiety or stress _____; Panic Attacks _____; Excessive anger _____

Current symptoms?

___ loss of sleep

___ excessive sleep

___ insomnia

___ loss of appetite

___ excessive appetite

___ crying episodes

___ social withdrawal/wanting to be alone

___ loss of energy/motivation to do things

___ loss of interest in enjoyable activities

___ mood swings/rapid mood changes

___ agitation/restlessness

___ negative/pessimistic thoughts

___ sense of worthlessness

___ sense of hopelessness

___ other mood problems _____

___ thoughts of suicide; if so, how frequently _____

___ passive death wishes; if so, how frequently _____

___ any suicide attempts in your lifetime? _____ If so, how many? _____

What did you do? _____

What happened? _____

___ hospitalized ___ ER visit ___ stomach pumped ___ charcoal ___ sutures

How recently was the *last suicide attempt*? _____ Details _____

Any serious consideration of suicide at this time? _____

*Anxiety/panic attacks? _____ How often? _____

Symptoms of panic attacks:

| | | |
|----------------------------|-------------------------------|-----------------------|
| ___ racing heart | ___ sweating | ___ trembling/shaking |
| ___ shortness of breath | ___ sense of choking | ___ fear of dying |
| ___ sense of terror | ___ chest pain/discomfort | ___ agitation |
| ___ nausea | ___ dizziness/lightheadedness | ___ chills |
| ___ fear of losing control | ___ hot flashes | ___ avoid people |

How do you manage these episodes/attacks? _____

Diagnosis

What mental health diagnosis have you had? _____

Treatment

Have you ever seen a **Psychiatrist**? _____

Details - _____

Medications taken in the **past** for depression/anxiety _____

Current medications for emotional difficulties _____

Are the medications helping? _____ Are medications needed? _____

Have you ever been hospitalized for emotional issues? _____

Where? _____ When? _____

For how long? _____ Outcome _____

Follow-up treatment? _____

Have you ever seen a **therapist/counselor/psychologist**? _____

For how long? _____ Are you seeing anyone now? _____ Who? _____

Psychosocial Stressors

What contributes to your depression and stress? _____

| | | |
|--|---|------------------------------|
| ___ chronic/constant pain | ___ physical restrictions | ___ slow/no medical progress |
| ___ change in the quality of life | ___ inactivity | ___ loss of health |
| ___ loss of employment | ___ loss of independence | ___ loss of career |
| ___ financial problems | ___ being unproductive | ___ dependence on others |
| ___ hassles with insurance co. | ___ denial of treatment | ___ employer termination |
| ___ no income | ___ denial of Social Security | ___ bankruptcy |
| ___ dependence on spouse | ___ uncertainty about future | ___ changes in the family |
| ___ limited mobility | ___ inability to drive | ___ restricted social life |
| ___ disappointment with surgical outcome | ___ dependence on medication for relief | |
| ___ marital problems | ___ changes in parenting | ___ disabling condition |
| ___ social isolation | ___ people's reactions to pain | ___ loss of friends/support |
| ___ trauma of injury | ___ changes in intimacy | ___ death of a loved one |
| ___ unable to play with kids | ___ change of roles in family | |

Others _____

Addiction/Dependence Issues

Current use of tobacco products? _____ How many, how often? _____
For how long? _____ History of use? _____

Current use of alcohol? _____
Any history of abuse of alcohol? _____ Have you ever been an alcoholic? _____
Treatment _____ Outcome _____

Current use of street drugs? _____ Which drugs? _____
How much, how often? _____
Treatment _____ Outcome _____

History of overuse or abuse of (pain) medications? _____
Details _____

Ever been arrested? _____ For what? _____
Details _____
Current status _____

Any current involvement in lawsuit/legal dispute? _____

Algos Behavioral Health Services, Inc.

**Karri Lusk, Psy.D., Seán G. Connolly, Ph.D.,
Sandy Zamora, LPC-S**

CONSENT TO TREATMENT AND CLINICAL ASSESSMENT SERVICES

This is to certify that I give permission to Karri Lusk, Psy.D., Seán G. Connolly, Ph.D., or Sandy Zamora, LPC-S at Algos Behavioral Health Services, Inc. to provide psychological and behavioral health services for myself and/or child(ren), or for an adult child for whom I am the legal guardian.

I have reviewed the **Statement of Office Policies for Clinical Practice** and the specific assessment and/or treatment procedures have been explained to me.

Service:

| | |
|--|---|
| <input type="checkbox"/> Psychological Evaluation | <input type="checkbox"/> Couple Psychotherapy |
| <input type="checkbox"/> Psychoeducational Evaluation | <input type="checkbox"/> Group Psychotherapy |
| <input type="checkbox"/> Neuropsychological Evaluation | <input type="checkbox"/> Family Psychotherapy |
| <input type="checkbox"/> Behavioral Health Assessment | <input type="checkbox"/> Individual Psychotherapy |
| <input type="checkbox"/> Biofeedback Therapy | <input type="checkbox"/> Group Behavior and Health Intervention |
| <input type="checkbox"/> Other: _____ | |

The specific treatment has been described in the written **Statement of Office Policies for Clinical Practice** and/or explained by the clinician. If applicable, alternatives to treatment have been explained to me. Due to the complex nature of psychotherapy and other behavioral health services, including discussing past and present emotional pain and the stresses in life, it is quite common for persons entering this type of treatment to have periods of time when they experience their feelings as more intense, and perceive their condition as possibly worse. This should be discussed as part of the treatment, and is usually temporary. Please note that it is impossible to guarantee any specific results regarding psychological treatment. However, every effort will be made to achieve the best possible results for you. Maximum benefits occur with regular attendance and your active emotional investment in the process.

The issues of confidentiality have been reviewed, and I have been assured that all communications between a professional and a client are held in strict confidence. However, I also understand that there are exceptions to those laws and regulations. I understand it is the clinician's legal responsibility to disclose certain issues for my protection and that of others, and these situations have been clarified to me. Every reasonable effort will be made to resolve issues through discussion and planning within the clinical setting, and I will be notified of any anticipated compromise of the client-therapist relationship.

I have the right to terminate the therapeutic relationship at any time that I desire, without fault, and I have the right to seek and obtain a second opinion on the procedures and/or treatment process.

I understand that I am fully financially responsible for my treatment provided by the clinician, and for any balance that is not covered by my insurance company. A billing service may be used for the

collection of insurance reimbursement and co-pay fees. Psychologists have the right to seek the services of a collection agency to obtain payment of past due balances.

My signature certifies that I have read and understand all the information provided by Algos Behavioral Health Services Inc., about the clinicians, the treatment to be provided, and the expense to be incurred. I hereby voluntarily give my informed consent for treatment. A copy of this authorization shall be considered valid. I understand that I will be informed of any changes concerning what is in this document and my consent will be obtained regarding these changes.

You are assured that the services will be provided in a professional manner, consistent with the rules and regulations of the Texas State Board of Examiners of Psychologists and the ethical principles of the American Psychological Association. Every effort will be made to provide services in a caring, supportive and trustworthy environment.

In addition to the specified procedure checked above, the initial goals of treatment will be established after the first or second session.

My signature certifies that I have been provided the opportunity to read/review the following relevant documents:

- **Notice of Privacy Practices**
- **Statement of Office Policies for Clinical Practice: Psychotherapy, Psychological or Neuropsychological Testing and Behavioral Health Assessments**

My signature certifies that I voluntarily give my informed consent to the clinical services offered by this psychological practice.

X _____

Signature of Client/Patient

Date

Signature of Responsible Party (if client is a minor)

Date

Algos Behavioral Health Services, Inc.

**Karri Lusk, Psy.D., Seán G. Connolly, Ph.D.,
Sandy Zamora, LPC-S**

Health Insurance Portability and Accountability Act (HIPAA) Consent

General Notice

When seeking psychological consultation and/or treatment in this practice, **Protected Health Information (PHI)** will be gathered about you. This information may include a clinical history, medical history, personal information, and possibly performance/responses on psychological testing instruments.

Notice to Protect the Privacy of Your Health Information

A complete description of how your **PHI** may be used and disclosed is available for your review in the **“HIPAA Notice of Privacy Practices.”** A copy of this document is available at the reception desk. You may request a copy for your records.

Individual Rights

You have the right to restrict the uses and disclosures of your **Protected Health Information (PHI)** for the purpose of treatment and health care. A signed consent form is usually required. This practice is not required to agree to requested restrictions, but is bound by any restrictions to which it agrees.

You have the right to revoke this consent in writing, except to the extent that our practice has taken action on the reliance on this consent. You have the right to refuse to sign this consent. This practice has the right to refuse to provide the clinical services requested, if you refuse to sign the consent or if you revoke this consent at any time.

Your signature below acknowledges:

- You have read and understand this consent;
- You have agreed to have your **Protected Health Information (PHI)** used by this practice for the purposes of your consultation and treatment, to secure payment for your treatment, and for this practice’s psychological care operations;
- Prior to signing this consent, you were given the opportunity to review the practice’s **“HIPAA Notice of Privacy Practices;”**
- You are aware that you may now, or at any time in the future, request restrictions to the use and disclosure of your **Protected Health Information (PHI)**;
- This consent may be terminated at any time, with written request, except to the extent that this practice has taken action in reliance of the consent.

X _____
Signature of Client/Patient or Representative

Date

Authorization Form to Release Protected Health Information (PHI)

This form when completed and signed by you authorizes this psychological clinic to release Protected Health Information (PHI) from your clinical record to the person(s) you designate.

I hereby authorize my psychologist and/or clinical associate, Karri Lusk, Psy.D., Seán G. Connolly, Ph.D., or Sandy Zamora, LPC-S and their practice management company, Algos Behavioral Health Services, Inc. and/or their administrative and clinical staff to release *the following specific clinical record and/or administrative/payment information:* (please list which information you want released)
results of the psychological evaluation

******This information should be released to only the person(s) below:

I am requesting the release of this information for the following reasons:

at the request of the individual for continuing care for public agency use
 legal purposes other: _____

This authorization shall remain in effect until _____ (date),
or until _____
(specific purpose).

You have the right to revoke this authorization in writing at any time by sending such written notification to our office address. However, your revocation will not be effective to the extent that we have taken action in reliance on the authorization, nor if this authorization was obtained as a condition of obtaining insurance coverage and the insurer has a legal right to contest a claim.

I understand that my psychologist or clinical associate generally may not condition psychological services upon my signing an authorization unless the psychological services are provided to me for the purpose of creating health information for a third party.

I understand that information used or disclosed pursuant to the authorization may be subject to re-disclosure by the recipient of your information and no longer protected by the HIPAA Privacy Rule.

X
Signature of Patient

Date

If the authorization is signed by a personal representative of the patient, a description of such representative's authority to act for the patient must be provided.

NAME: _____

DATE: _____

GAD-7

| Over the <u>last 2 weeks</u> , how often have you been bothered by the following problems? | Not at all | Several days | More than half the days | Nearly every day |
|--|------------|--------------|-------------------------|------------------|
| 1. Feeling nervous, anxious or on edge | 0 | 1 | 2 | 3 |
| 2. Not being able to stop or control worrying | 0 | 1 | 2 | 3 |
| 3. Worrying too much about different things | 0 | 1 | 2 | 3 |
| 4. Trouble relaxing | 0 | 1 | 2 | 3 |
| 5. Being so restless that it is hard to sit still | 0 | 1 | 2 | 3 |
| 6. Becoming easily annoyed or irritable | 0 | 1 | 2 | 3 |
| 7. Feeling afraid as if something awful might happen | 0 | 1 | 2 | 3 |

Total Score _____ = Add Columns _____ + _____ + _____

If you checked off any problems, how difficult have these problems made it for you to do your work, take care of things at home, or get along with other people?

Not difficult
at all

Somewhat
difficult

Very
difficult

Extremely
difficult

NAME: _____

DATE: _____

DOB: _____

PATIENT HEALTH QUESTIONNAIRE-9 (PHQ-9)

Over the last 2 weeks, how often have you been bothered by any of the following problems?

(Use "✓" to indicate your answer)

| | Not at all | Several days | More than half the days | Nearly every day |
|---|------------|--------------|-------------------------|------------------|
| 1. Little interest or pleasure in doing things | 0 | 1 | 2 | 3 |
| 2. Feeling down, depressed, or hopeless | 0 | 1 | 2 | 3 |
| 3. Trouble falling or staying asleep, or sleeping too much | 0 | 1 | 2 | 3 |
| 4. Feeling tired or having little energy | 0 | 1 | 2 | 3 |
| 5. Poor appetite or overeating | 0 | 1 | 2 | 3 |
| 6. Feeling bad about yourself — or that you are a failure or have let yourself or your family down | 0 | 1 | 2 | 3 |
| 7. Trouble concentrating on things, such as reading the newspaper or watching television | 0 | 1 | 2 | 3 |
| 8. Moving or speaking so slowly that other people could have noticed? Or the opposite — being so fidgety or restless that you have been moving around a lot more than usual | 0 | 1 | 2 | 3 |
| 9. Thoughts that you would be better off dead or of hurting yourself in some way | 0 | 1 | 2 | 3 |

FOR OFFICE CODING 0 + _____ + _____ + _____
=Total Score: _____

If you checked off any problems, how difficult have these problems made it for you to do your work, take care of things at home, or get along with other people?

Not difficult
at all

Somewhat
difficult

Very
difficult

Extremely
difficult